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Producing Explanations with Commonsense and Interactions

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Explainability in AI





https://jalammar.github.io/explainable-ai/

Explanations with Commonsense and Interactions



{perception, intuition, reasoning}



Natural Language Feedback





{perception, intuition, reasoning}

User Experience with AI Explanations

Grad-CAM for "Cat"





Grad-CAM for "Dog"



Selvaraju et al., 2019



Bastings et al., 2020



https://jalammar.github.io/explainable-ai/



Why is **[person4]** pointing at **[person1]**?

a) He is telling [person3] that [person1] ordered the pancakes.
b) He just told a joke.
c) He is feeling accusatory towards [person1].

c) He is reening accusatory towards [per sonn

d) He is giving [person1] directions.

Rationale: I think so because..

a) [person1]] has the pancakes in front of him.

b) **[person4**] is taking everyone's order and asked for clarification.

c) **[person3**] is looking at the pancakes both she and **[person2**] are smiling slightly.

d) **[person3** is delivering food to the table, and she might not know whose order is whose.

Zellers et al., 2019

Rich Representation of Explanations



Q: how does [person2] feel about what[person1] is telling him?



Q: how does [person2] feel about what[person1] is telling him?

A: He's concerned and a little upset



extractive

A: He's concerned and a little upset He is in shock thinking something bad is about to happen.

abstractive



Natural Language Explanations (NLEs)



Q: how does [person2] feel about what[person1] is telling him?

- NLE should be fluent and consistent to the input
- NLE should accurate to explain the prediction

A: He's concerned and a little upset

He is in shock thinking something bad is about to happen.

abstractive

• NLE should be grounded in to world knowledge (aka commonsense)

Why do we need Commonsense?

Why do we need Commonsense?

Language Modeling:

Barrack's wife is Hillary The capital of India is the city St. Louis is a city in the state of Oldham

Dialog Generation:

Bot: Today, I went to the central park with my dog. User: I am not an animal lover. Bot: Me too. I don't have a pet.

Story Generation:

Harry shot Leo and tried to run away. The night was dark and scary. (...) Harry invited Leo for dinner.



Why do we need Commonsense in NLEs?

Lack of commonsense grounding leaves models prone to adversarial attacks

PREMISE: A guy in a red jacket is snowboarding in midair.

ORIGINAL HYPOTHESIS: A guy is outside in the snow. PREDICTED LABEL: entailment ORIGINAL EXPLANATION: **Snowboarding is done outside.**



REVERSE HYPOTHESIS: The guy is outside. PREDICTED LABEL: contradiction REVERSE EXPLANATION: Snowboarding is not done outside.

Camburu et al., 2020



Rationale-Inspired Natural Language Explanations with Commonsense

Bodhisattwa Prasad Majumder¹, Oana-Maria Camburu², Thomas Lukasiewicz^{2,3}, Julian McAuley¹ ¹UC San Diego, ²University of Oxford, ³Alan Turing Institute







Natural Language Inference

premise

Two men are competing in a bicycle race

hypothesis

People are riding bikes

input

premise

Two men are competing in a bicycle race

hypothesis

People are <mark>riding</mark> bikes

extractive rationales (highlighted)

label: entailment

Competing in a bicycle race requires riding bikes

abstractive NLE









Extractive Rationales, Natural Language Explanations and Commonsense









Our Goals

- How can we link extractive rationales to abstractive explanations?
- and sensible explanations?
- behind the generated explanations?

• How do we **incorporate commonsense** knowledge for more accurate

• How can we use commonsense knowledge as supporting evidence

Previous Works



predict-then-explain (Camburu et al., 2018)



generate label-specific explanations, then choose the correct one (Kumar et al., 2018)



Question: Why is person on the right pointing to the person on the left?

Answer: He is telling the waitress that the person on the left ordered the pancakes.

Natural language rationale: The answer is true because she is delivering food to the table and she doesn't know whose order is whose.



stacked steps of feature extraction, selection, commonsense inference (Marasovic' et al., 2018)



REXC

Input is passed to Neural Rationale Extractor \mathscr{R}





premise

Two men are competing in a bicycle race

hypothesis

People are riding bikes



Rationale Extraction

A series of binary latent variables z_i^r are used to discretely select parts of the input as *rationales*



Bastings et al., 2020

RExC

 L_1 regularization for sparsity





- requires bikes
- requires riding bikes
- requires helmet
- is a outdoor game

Each lexical unit from rationales are sent to the commonsense module $\mathcal K$, that result in knowledge snippets s_i





The series of binary
latent variables z_i^r are
used as masks on the
embedded input

- requires bikes
- requires riding bikes
- requires helmet
- is a outdoor game

Each lexical unit from rationales are sent to the commonsense module \mathcal{K} , that result in knowledge snippets s_i

... and directly sent to a generative commonsense module \mathcal{K} , mirroring the modular approach





REXC

- requires bikes
- requires riding bikes
- requires helmet
- is a outdoor game

Another series of HardKuma variables are used to sample from all knowledge snippets generated. We operate on their soft forms \tilde{s}_i







The final hidden states of NLE are directly responsible for the output prediction











Tasks

premise

Two men are competing in a bicycle race

hypothesis

People are riding bikes

A: Coffee stimulates people **B:** Coffee depresses people

Q: Where does a wild bird usually live?

A: a) cage, b) sky, c) countryside, d) desert, e) windowsill

Hypothesis: Some tennis players pose

label entailment

label **B** is invalid

> label sky

label entailment



Q: What is the place?

label They are in a hospital room



RExC is **better** than fine-tuned versions of pretrained language models (BART, WT5)

External commonsense is a useful component for more accurate NLEs

Rationales are useful to gather more relevant pieces of commonsense



Automatic Evaluation for NLEs



Knowledge Selection is useful compared to using all candidate snippets at once - it is more interpretable and accurate





e-SNLI

ComVE



VCR



Qualitative Analysis

	Input	Rationales	Output	SOTA	REXC KS	Commonsense $(z_i^g > 0.8)$
ComVE	A: Coffee stimulates people B: Coffee depresses people		В	Coffee does not depress people	Coffee contains caffeine and is a popular stimulant	1. Coffee contains caffeine 2. Coffee is a stimulant
e-SNLI				A person is waiting means a senior is waiting	A person is waiting for sandwiches means a person is waiting for food	1. Sandwich is a food
COSe	Q: Where does a wild bird usua A: a) cage, b) sky, c) countrysid desert, e) windowsill		sky	Bird flies in the sky	A wild bird flies in free sky	1. Wild bird is free 2. Bird flies in the sky
					7	
	Sparse rationales SOTA lacks co		onsense	RExC is better-grounded with commonsense		RExC-KS+ can provid supporting evidence



Predictive Task Performance







Both external commonsense and **NLEs** positively influence the task performance.

Beats all SOTA with explanation models

SOTA for ComVE and SNLI-VE



Association between Labels and NLEs



In presence of input noise, both labels and NLEs exhibit robustness



When we occlude salient tokens instead of random, the drop in quality for prediction and NLEs is significant



What's more in RExC?



Selected Knowledge as NLEs: zero-shot NLEs *only* using the supervision from predictive task







Zero-shot RExC

Zero-shot selection of knowledge snippets act as strong NLE in human evaluation, despite the lack in fluency





Summary

- A unified framework to combine extractive and abstractive explanations using external commonsense
- Joint training of extractive rationales and abstractive NLEs is powerful
- Generalization across modalities with SOTA on 5 commonsense knowledge tasks in both NLP and vision



What's next: Interactive Explainability

premise

Two men are competing in a bicycle race

hypothesis

People are riding bikes

premise

Two men are competing in a bicycle race

hypothesis

People are riding bikes





Two *men* can be considered as people

refines explanation...





Self-supervised Training for Conversational Recommenders with Justifications

Shuyang Li, Bodhisattwa Prasad Majumder, Julian McAuley UC San Diego







Conversation with Justifications



Justify suggestions made to the user

Update suggestions based on user feedback about subjective aspects

Be able to train the model without collecting expensive dialog traces


Conversation with Justifications

System (re-)scores candidate items using user preference embedding

The Eye of the World The Hobbit The Last Unicorn Assassin's Apprentice System suggests top-scoring item and generates a justification

"You might like *The Eye of the World*. It's a *complex high fantasy* novel about *politics*."

Jointly learn to **recommend** and **justify**, learning user representations that disentangle a user's latent preferences from their "observed" preferences (reviews)

Fine-tune our model using a **bot-play framework** built on harvested reviews



Predict-Justify-Critique



Recommending closest item to the user embedding



Predict-Justify-Critique



A critique updates user representation, hence the recommendation changes



Predict-Justify-Critique



It may require **multiple** critiquing steps to reach the final recommendation



ConvRec Model



From this point, one could update the internal representations using (self) supervised **bot-play**

or

incorporate the critique with **inference-time** update.

Learning to Critique via Bot-play

At turn *t*,

Predict scores for item recommendation Calculate loss for w.r.to the gold item (from evaluation set) Sample item *i*, to recommend

if *i* is the gold item, STOP else

Generate justification with aspect scores

Seeker critiques the justification Seeker critiques the most popular aspect from the justification, except those are in target item's history

User latent representation is updated with new critique



Learning to Critique via Bot-play

At turn *t*,

Predict scores for item recommendation Calculate loss for w.r.to the gold item (from evaluation set) Sample item *i*, to recommend

if *i* is the gold item, STOP else

Generate justification with aspect scores

Informed heuristic to simulate dialog

Seeker critiques the justification Seeker critiques the most popular aspect from the

User latent representation is updated with new critique

justification, except those are in target item's history

Updates partial model parameters, hence memorizes



(Alternative) Using Critique only during inference

At turn *t*,

Predict scores for item recommendation Sample item *i*, to recommend

if *i* is the gold item, STOP else

Generate justification with aspect scores

Seeker critiques the justification

Gradientbased updates works at inference, but doesn't help memorizing

Calculate loss for w.r.to the gold item (from evaluation set)

- Seeker critiques the most popular aspect from the
- justification, except those are in target item's history

Update only item ranking and justification to match new user preference



(Alternative) Using Critique only during inference

Back to the Future: Unsupervised Backprop-based Decoding for Counterfactual and Abductive Commonsense Reasoning

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Unsupervised Enrichment of Persona-grounded Dialog with Background Stories

Bodhisattwa Prasad Majumder* Taylor Berg-Kirkpatrick* Julian McAuley^{*} Harsh Jhamtani[◊]



Evaluation

User Simulation

Simulating 500 users with warmstart preferences

Critiques are for **random**, **popular**, and most divergent aspects

Measures success rate and length

User Study

32 human users in cold-start setting

Turn-level annotation for response quality (with recommendation and justifications)

Overall **preference** for the system



Higher success rates with shorter session lengths, critiquing helps



Results

Bot-play fine-tuning improves target item ranking





Results and Summary



In summary

We show that a bot-play framework can be used without actually collecting dialog traces

Bot-play improves multi-turn critiquing

Can extend to natural language justifications and feedback for more natural conversation



Explanations with Commonsense and Interactions



{perception, intuition, reasoning}







{perception, intuition, reasoning}

Explanations with Commonsense and Interactions



- **Formalizing** the framework for conversational explanations
- Exploring ways to 'memorize' and 'inference-time updates' based on user feedback
- Collecting synthetic and real datasets to support conversations around explanations



n. reason

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Julian McAuley UC San Diego



Google Al Research

Microsoft[®]

The Alan Turing Institute



FACEBOOK AI





Published Works

Unsupervised Enrichment of Persona-grounded Dialog with Background Stories ACL (oral), 2021 Bodhisattwa P. Majumder, Taylor Berg-Kirkpatrick, Julian McAuley, Harsh Jhamtani An unsupervised gradient-based rewriting framework to adapt background stories to an existing persona-grounded dialog

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Thank you! Questions?

